

Quality Policy

INTEXO SB provides specialist consultancy services to companies in the health sector, ensuring due compliance with legal requirements, and guaranteeing high professionalism and experience, with a commitment to seize the opportunities for development and innovation in the same regulatory, economic and cultural context in which the company operates.

The final objective of INTEXO SB's strategic and consultative activities is to facilitate the Patient's access to treatment from a careful perspective of appropriateness and sustainability.

The mission of INTEXO SB is divided into the following objectives:

- Facilitate, in a careful perspective of appropriateness and sustainability, the Patient's access to treatment.
- Supporting companies in the health sector in identifying the most effective regulatory paths and dynamics of access (market access), thus helping to make a therapy available to patients suffering from various pathologies (including for example oncological pathologies or rare diseases).
- Carry out a bridging action between companies and the scientific community to help create synergies and dynamics aimed at optimizing access to care.

In particular in INTEXO SB we take as guiding principles for Quality:

- High professionalism and reliability of services guaranteed by the application of consolidated know-how, personnel with solid experience in the sector, by in-depth knowledge of the regulatory environment and by the ability to anticipate changes.
- Ability, through a particularly flexible and customer-oriented structure, to efficiently respect the response times and priorities of the client and to anticipate their needs and problems.
- Constant achievement of the satisfaction of customers and internal and external interested parties and continuous monitoring of this perception.
- Orientation to improving processes in terms of effectiveness and efficiency through the consolidation of methods and technological innovation.
- Transparent decision-making mechanism based on the analysis of objective data, made available through a process monitoring system and performance indicators linked to the objectives.
- Commitment to continuous training and development of team skills and application of appropriate support programs for new staff.
- Policy of inclusion, fairness and gender equality.
- Being a strategic partner of the client for the development of the market.

INTEXO SB, in pursuit of these principles and the resulting objectives, has adopted as its main tool a quality management system compliant with ISO 9001: 2015 requirements.